

November 6, 2011

The Chairman
SAQCC

Dear Sir

RE: STORED PRESSURE FIRE EXTINGUISHER VALVE FAILURE

The above mentioned matter has reference.

Safequip received a product non conformance on October 31, 2011 relating to the malfunction and under performance of 9.0kg DCP fire extinguishers.

We proceeded in investigating this and determined that around 2000 extinguishers assembled during June 2011 may not discharge to their maximum potential due to the internal plunger spring being compressed past the operating limits of the valve, restricting the contents of the extinguisher from being effectively expelled.

In view of this finding, we would like to request that the SAQCC publish a general bulletin to Service Technicians informing them that Safequip has initiated a fire extinguisher retrofit program for these units. Safequip will, as a precautionary measure, extend the retrofit program to also include extinguishers manufactured in July and August 2011 of sizes 2.5kg, 4.5kg & 9.0kg. Retrofit kits are available free of charge by contacting the local Safequip branch. Customers will be compensated for the fitting of the retrofit kit.

We are meeting with our supplier to implement measures surrounding the auditing and QA of the valve factory thereby ensuring we avoid a repeat of this.

Any enquiries may be directed to Johan Pretorius our National Technical Manager at johanp@safequip.co.za.

Yours faithfully

J.J. Fritz (Distributed Electronically)

Managing Director

cc M. Vowles - SABS



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